

Refund policy

If a registrant is unable to attend the conference for any reason they may substitute, by arrangement with DreaMaker Media Ltd, someone else to attend in their place.

Where the registrant is unable to attend, and is not in a position to transfer his/her place to another person or to another event, then the following refund arrangements apply:

- registrations cancelled more than 30 working days before the event are eligible for a refund of the registration fees paid, less a EUR 50 administration charge.
- no refunds are available for cancellations made within 30 working days of the event.

For payments received by credit or debit cards, the same credit/debit card will be refunded.

For all other payments, a bank transfer will be made to the payee nominated account.

Important: For payments received from outside Croatia by bank transfer, the refund will be made by bank transfer and all bank charges will be for the registrants account.

Refund policy applies only on the registration expenses (accreditation expenses). We do not refund any other expenses like accommodatio, travel etc.

If you have any questions about this Policy, please contact us at mknezoci@dreamaker-productions.hr

The policy as stated on this page is valid from March 2019.